

**321—8.2(231) Purpose.**

**8.2(1) *General rule.*** The department shall operate a statewide long-term care resident's advocate/ombudsman program in cooperation with appropriate state and local agencies such as the department of inspections and appeals, the department of human services, and the AAAs.

**8.2(2) *Resident advocate committee and volunteer long-term care ombudsman program administration.*** The program shall include the administration of the resident advocate committee program identified in Iowa Code section 231.4 and the volunteer long-term care ombudsman program identified in Section 712(5) of the Older Americans Act.